

# Memo

**To:** Dennis E. Piendak, Town Manager  
**From:** Kathleen M. Graham, Town Clerk/Kenwood Water Department  
**Date:** July 13, 2009  
**Re:** Kenwood Water Metering Program

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On July 9<sup>th</sup>, the Town of Dracut and Troupe Water Services, L.L.C entered into contract to replace the Kenwood Water Department meters and read system.

This system will now enable the Kenwood Water Department to read its meters by driving by customers homes and receive water reads just like the gas company does, with no bother to the customer.

Within the next couple of weeks you will be receiving a letter from the Kenwood Water Department and Troupe Water Services instructing you to call Troupe Services to schedule an appointment to change out your meter. Troupe Water services will work with the customer for a convenient time and date. All appointment scheduling will be done by Troupe Water Service.

**All Troupe Workers will have picture identification badges with them at all time.**

**All Troupe Water Services, LLC installers wear the following work attire:**

**Grey or Blue T-shirt imprinted with Troupe Services, LLC logo**

**Grey or Blue Sweatshirts imprinted with Troupe Water Services logo**

**Vest/Jackets imprinted with Troupe Water Service logo**

**Jeans of appropriate pants attire**

**Work boots**

**All Vehicles are plainly marked with the following information:**

**TWS logo**

**Company Name**

**Company Phone #**

**Company license # TWS 3 -10**

Meter installations should not take more the one-half hour to forty-five minutes. The meter will be connected in generally the same area as your previous meter and a small transmitter attached from the meter. This transmitter is usually placed on the ceiling.

If you have any questions, regarding your installation please do not hesitate to contact the Kenwood Water Department at 978-453-0951